

GOVERNMENT OF INDIA
MINISTRY OF HEALTH & FAMILY WELFARE
DEPARTMENT OF AYUSH
PHARMACOPOEIAL LABORATORY FOR INDIAN MEDICINE

Kamla Nehru Nagar, Ghaziabad-201002
Ph. 0120-2787016, 2786585, 2786554

F.No. 52- PLIM (08) 2010-11 / 855

Dated 13.01.2012.

To,

Sh.Sudhir Kumar
National Informative Centre (NIC)
Room No 105,
Deptt. of AYUSH, Annexe building
Red Cross Road , New Delhi.

(For display on the official web site of PLIM(www.plimism.nic.in)

Sub: - A.M.C of Computers, Printers, UPS Systems and Local Area Network (LAN)
as below enquiry-regarding.

Dear Sir,

Please submit your lowest rates for A.M.C of Computers, Printers, UPS
Systems and Local Area Network (LAN) as below

**(i) Comprehensive AMC (with spare parts) of Desktop Computers Printers, UPS
Systems and one Laptop computer (detail annexed)**

**(ii) AMC for Local Area Network of computer comprehensive 03 switches (D-
LINK,DES-1024 D) each of 24 ports and 01 DSL modem including server
computer.**

Terms and Conditions

- 1- The comprehensive AMC (with spare parts) will include maintenance of Hardware , software & other parts . This will include repairs, replacement of defective components with the new one to ensure trouble free and efficient service of equipment during the contract period. Any problem arises due to hardware defect, software problem or resulting from virus will be covered in the maintenance. In case hard disk is taken for repair responsibility of corruption in the back data will be borne by the firm. Losses if any will be compensate by the firm .
2. Even if there is no complaint preventive maintenance to be carried out by your service engineer at least once in a month.
3. The contract shall include cost of repairs if any to make the existing system operational.
4. Service call made on telephone or in writing to be attendant within 24 hours.
5. In case services are not satisfactory , this office shall reserve the right to foreclose the contract.
6. The contract shall be valid for a period of one year and shall commence from the date of allotment of the amount.

